



The **Speech**
& **Stuttering**
Institute

ANNUAL REPORT 2021/22



Table of Contents

	Page
Message from SSI's Interim Clinical and Executive Director	1
About SSI	2
Clinical Programs	3
Professional Education	5
Our Community of Donors & Fundraising	7
Financials	12
Identity	14
How you can support us	15

Message from SSI's Interim Clinical and Executive Director

This Annual Report reflects the past fiscal year from April 1, 2021 - March 31, 2022 at SSI. History will record this period as the second year of the global COVID-19 pandemic. After major adjustments over the first year of the pandemic, including working from home and adopting a virtual service and training model, our focus was on sustaining the Institute's critical work and modernizing our practices in "the new normal."

Thanks to the efforts of an outstanding staff, SSI did just that. As you will read in the following pages, SSI's team of dedicated and passionate Speech-Language Pathologists served hundreds of clients of all ages with speech and stuttering challenges throughout Ontario, and also trained clinicians across the province to provide evidence-based intervention for motor speech and fluency disorders in their own practice contexts.

As always, support from our government funders, local charitable foundations, and individual donors was critical to our operations, and we gratefully acknowledge this recognition of SSI's contributions to the communities we serve.

As we look ahead towards a new era in the delivery of speech therapy services, our motto encapsulates the enduring promise of the work we do: Transforming Lives for Lasting Change!

Thank you for taking the time to learn more about the Institute.



Elissa Flagg,
MHSC, PhD, SLP(C), Reg. CASLPO



About SSI

The Speech & Stuttering Institute (SSI) is a non-profit organization in Toronto offering speech therapy to children, teens, and adults with speech and stuttering challenges throughout the province of Ontario.

Our Mission

1. To provide clinical service,
2. To educate and train professionals throughout the province, and
3. To engage in cutting edge research to unearth the root causes of speech related challenges in order to find the most effective treatment methods.

Our speech therapy programs are made possible through the generosity of donors as well as client fees. Our subsidy model (financed mainly by the Bob Kroll Subsidy Fund) supports individuals in financial need to access speech therapy services.

SSI has also been recognized as a Centre for Training and Development in Ontario.

We are pioneers of excellence, inclusion, and equity in speech therapy.

Clinical Programs: In the digital era

SSI's fee-for-service clinical programs fulfill our first and primary mission which is to offer clinical service (i.e. speech therapy) to individuals living with speech and stuttering challenges.



445
individuals
treated

Most of our clinical programs last year took place virtually to maximize health and safety precautions.



Over 4,200
therapy
sessions
delivered

Offering both speech and stuttering therapy services virtually helped our SLPs serve clients across the province and make therapy more accessible to those seeking it.



25 subsidies
for clients in
financial need

Our team of clinicians went above and beyond to create new, evidence-informed methods to continue delivering engaging and effective virtual sessions to our clients.

We conducted over 4,200 therapy sessions for 445 clients and offered subsidies to 25 of our clients through our:

- Children's Speech Program, and
- Stuttering Programs for pre-school and school-age children, teens, and adults.

Data includes all speech and stuttering programs and services including individual, group, and intensive programs delivered to clients of all ages.

This does not include data from service provided under our contract with Toronto Public Health to provide Motor Speech Intervention to clients in the Preschool Speech and Language (PSL) Program.

Clinical Programs: Impact

SSI's positive experience with virtual service delivery was reflected in the feedback we received from clients. Here are some highlights:

Speech Therapy and Services



parents reported their child benefitted from the program



parents were satisfied with the therapy their child received

Stuttering Therapy and Services



participants of the group therapy sessions reported they were satisfied with virtual delivery of sessions



participants of the Fluency Refresher workshop would recommend SSI to others who stutter

Data as per responses to client feedback surveys pertaining to clinical services offered in 2021-22

Professional Education: E-Learning and more!

SSI's mandate to educate and train professionals throughout Ontario was implemented successfully last year as we continued our professional education programs through in-house workshops as well as training activities funded by the Ministry of Children, Community and Social Services.



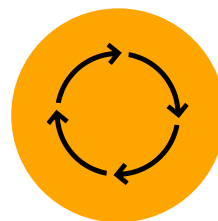
E-learning course for motor speech training launched and delivered

We launched a Motor Speech e-learning course serving clinicians in the province's Preschool Speech & Language (PSL) program. This program was transformed from our earlier provincial training workshops. It provided virtual, self-paced professional education to clinicians in 22 of 30 PSLs in its first year. Clinicians from 13 of 22 School Based Rehabilitation Services also accessed this training.



22/30 PSLs and 13/22 SBRS reached

In the next phase, we will see the launch of our transformed e-learning course designed to train PSL clinicians in preschool fluency assessment and treatment!



4 cycles of training offered

We trained 96 SLPs and support personnel through digitally delivered in-house training workshops. These included 1) Digging Deeper: A practical, in-depth look at motor speech assessment and therapy and 2) Fluency Plus: A Comprehensive Program for School Age Children and Teens Who Stutter.



96 clinicians trained in-house



It has been a **great experience!** I thoroughly enjoyed being able to do it at **my own pace**, re-watch parts of a video... and really take time to absorb the information through several weeks. It was great too because I would watch portions of the course and then that week I'd see some motor speech clients and start to **think about and apply what I've learned.** This was a much better format for me compared to a one-day course of several hours, where I have to take in a lot of information and I can get overwhelmed with processing it all. This course **suited my learning needs** so well.



**A note of appreciation
from an SLP who
completed the Motor
Speech E-Learning Course**

Our Community of Donors

We are extremely grateful to our community of donors for contributing in a tremendous way to the impact that SSI creates! Their generous support of our various programs and services for children, teens, and adults with communication challenges during these uncertain times has been most vital to our progress, and we cannot overstate our appreciation.

Giving Confidence (\$25,000 - \$49,999)

The Catherine and Maxwell
MEIGHEN FOUNDATION



Rama Gaming House
Toronto East

Giving Voice (\$10,000 - \$24,999)



Harmonize 4
Speech Fund

Giving Spirit (\$5,000 - \$9,999)

Alice and Murray Maitland Foundation
Mr. Lawrence Bloomberg

Giving Strength (\$1,000 - \$4,999)

Alan Greenburg
Barry Smith
Frederick J. Hennessey Foundation
Ian Sloman
Jackman Foundation
John Mahood

Michael Clabby
Nick Ierfino
Rabbi Jay Kelman
The PROMPT Institute
The Rose Family

Giving Expression (\$500-\$999)

Carol Bagozzi
David Mahood
Frank Ientile
IBM Employee's Charitable Fund

James Reesor
Luc & Lieve De Nil
SLP Study Group
Martin Gangadeen

Robert Cancelli
Stacey Hoffer
Terry Mersereau

Giving Encouragement (\$100-\$499)

Alan Bass
Allex Chin
Andrew Bellini
Arthur Yallen
Ben Levitan
Bernard Fishbein
Boo Nazze
Bridgeport Asset Management
Carlos Motta
Carol Bock
Charles Somodi
Chris Figel
Christos Bitsakakis
Dana Hall
Dana Wolle
David Kozak
Dean & Lorraine Utting
Deborah Weinstein
Dilip Bhattacharyya
Dino Caporiccio
Elissa Flagg
Fredrick Chiu
Gary Morningstar
Gavin Sims
George Caners
Gino Capizzano

Grant Sheppard
Greg Knighton
Greg Mozesson
Greg O'Grady
Isaac Rajendram
Jeffery Tsau
Jeffrey Horowitz
Jennifer Swanson
John Nashmi
John Nichol
John Psihos
Judith Render
Julian Semovski
Kari Halay
Katherine Berg
Kepton McKenzie
Kevin Chong & Monica Leung
Kevin Kozak
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Leanne Shapiro
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Susie Gage
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Sylvia Yim
Szilvia Booker
Tali Kellerstein
Talib Contractor
Tefik Skera
The Cecillon Family
Todd Hounsome
Valerie McCarth
Viatcheslav Bourik
3 Anonymous donors

Giving Friendship (up to \$99)

Abby & Perry Minuk
Aidan Kiarney-Fick
Alan Reisler
Albert Shapira

Alex Utting
Allie Minuk
Amanda McKoy
Andre Kozak

Andrea Rackowski
Andrew Blake
Andrew Csillag
Andrew Lowe

Angel Zheng
Archana Sankhla
Avijit Dey
Barrie Trager
Benji Bercovitch
Brett Thode
Brian Feltham
Caitlin Belfiore
Carolyn Spavor
Carrie Neilands
Charles Belfiore
Cheryl Graff
Daniel Kozak
David Kowalski
Dean Gibb
Diane Dron
Doug McElroy
Elizabeth &
John Kienholz
Elizabeth Pereira
Ellen Drazner
Eric L'Heureux
Erin L
Erin Ritchie
Felice Addoriso
Fiona Kroll
Gabriel DeGroot
Gloria Gilbert
Gyneth Held
Haviva Davids Diena
In Memory of
Ramsey Twal
Jacki Silverman
Jacob Gallinger
James Lawlor
Jan Mee &
Hao Hsing Chen
Jane Brettschneider
Jenna Steffen
Jennifer Panozzo
Jessica Landon
Jody Minuk

Jugaansan Thayalan
Julie Comtois
Karen Feder
Karen Flagg
Kate Richardson
Kathy Williams
Kim Mayo
Levi Stringer
Liam Huntley
Liane Simons
Lori Camilucci
Lori Scott Sulsky
Lorraine Hinks
Luca Dinu
Luke Richard
Mackenzie Menard
Maria Cecilia Academia
Marla Switzer
Marlène Bouchard
Marni Kinder
Marsha Gallinger
Mary & David Grotell
Mathieu Utting
Matt Carroll
Matthew Havens
Matthew Kelling
Maya McGregor
Michael Janes
Michele Meloche Kelly
Michelle Duclos
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Morris Y
Myriam Hamtiaux
Myron Dylinsky
Nadine Kruse
Natalie Kurmey
Neil Richler
Oladipo Olowoyeye
Oliver Long
Ozan Coskun
Patricia Osmond

Patricia Quinton
Paul Giamou
Phil Morrison
Plantables
Rachel Bloch
Ramanan Sivapalan
Raquel Loveless
Rhonda Minuk
Rhys Toogood
Richard & Grace Steele
Richard Massie
Robert Turner
Ronan Corr
Sam Jordan
Sandra Perucho
Sandy Crowley
Sarah Smits-Bandstra
Sashi Somasundaram
Shane Rayman
Shannon Costigan
Shelli Mandel
Shirley Feltham
Stacey Rose
Stefan Wippel
Steven Gallinger
Teresa Comtois
Thierry Lavigne
Tim Utting
Timothy Rudd
Todd Tran
Utkarsh Subnis
Vicki Moscoe
Yale Minuk
Youssef Sy
Zack Gallinger
16 Anonymous Donors

**To all our donors,
funders, and supporters,
a big thank you!**

Virtual Walk, Run, and Roll: Our community of donors raised over \$12,000!

In memory of our very own Dr. Bob Kroll, SSI organized a fun, interactive event which inspired supporters of our cause from all walks of life to enjoy the outdoors (safely!) and be active, while raising awareness and funds for our cause. 108 people from all over Canada participated by doing a simple outdoor activity in their respective neighbourhoods and helped to raise over \$12,000 to support services for individuals who stutter!

We thank our friend and supporter Greg O'Grady and A Million Things I need to Say for their support in organizing this special event, and our then Director of Development Loriellen Karam for managing SSI's participation in it.

A message from **Greg O'Grady**

Co-founder and Chair, Newfoundland & Labrador Stuttering Association:

We were all deeply saddened to hear the news that Dr. Robert (Bob) Kroll passed away on March 17th, 2021. Dr. Kroll had a distinguished career with The Speech & Stuttering Institute (SSI) in Toronto as a clinician, Executive Director and Chair of the Board of Directors. As a clinician, researcher and administrator who helped countless people who stuttered over his decades-long career, his legacy will be carried on by everyone that has benefited personally and professionally, from his work, mentorship and friendship.

As my speech therapist, Dr. Kroll had a significant influence on the quality of my life personally and professionally. To honour Bob's memory, I have decided this year to host a virtual ... 'A million things I need to say' 1K/5K Walk & Run for Stuttering Awareness In Memory of Dr. Robert (Bob) Kroll. To ensure that Bob's legacy, spirit and memory lives on through the values and work of SSI, proceeds from this event will be directed to the Bob Kroll Subsidy Fund. This fund will continue to provide for clients in need in his name.

On behalf of SSI, I extend our sincere appreciation for considering financially supporting and participating in this event. THANK YOU!

- Greg O'Grady



My family received your **generous gift** to the Speech & Stuttering Institute and as a result, we are currently receiving invaluable speech therapy services **for my son** who is in desperate need due to his **speech apraxia** and ASD diagnosis. With only a few sessions thus far, we are already **noting significant progress in his speech** and self confidence. And we are so hopeful this will continue.

Thank you again for making this possible.

Your generous gift is greatly appreciated and is having a significant positive affect for my son and our family.



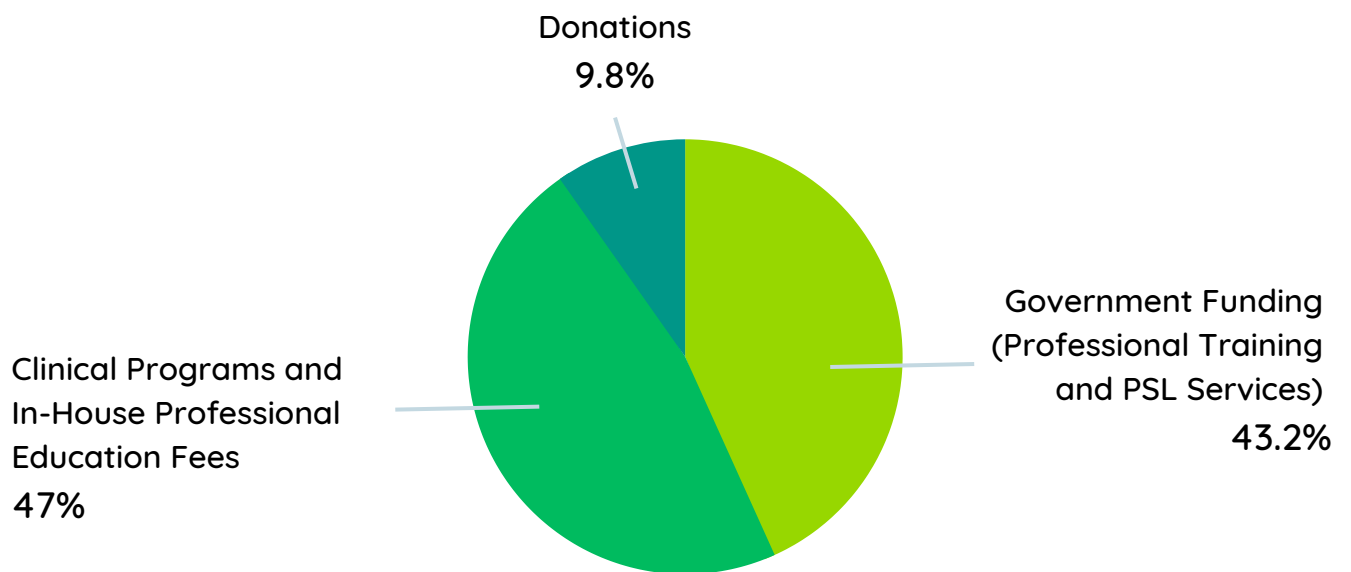
**A note of appreciation
from a parent for a
donation made towards
the Bob Kroll Subsidy Fund**



Financials

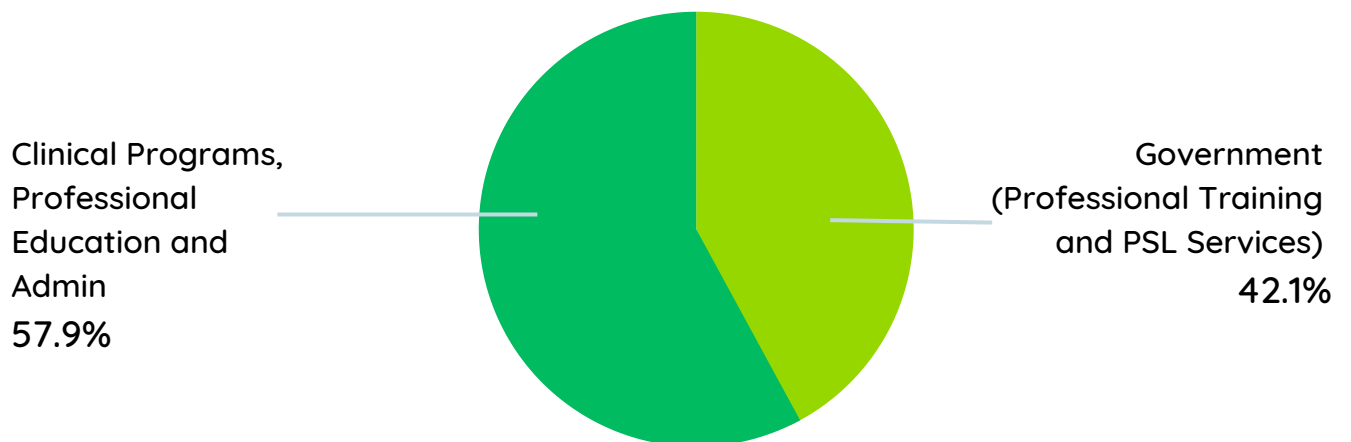
Revenue

Total Revenue: \$1,429,470



Expenses

Total Expenses: \$1,482,703



Balance Sheet Summary

As of March 31, 2022	Total (CAD)
Assets	
Current Assets	\$ 692,252
Property and Equipment	\$ 15,634
Total Assets	\$ 707,886
Liabilities	
Current Liabilities	\$ 63,662
Long Term Debt	\$ 60,000
Total Liabilities	\$ 123,662
Fund Balances	
Unrestricted	\$ 568,590
Invested in Capital Assets	\$ 15,634
Total Fund Balances	\$ 584,224
Total Liabilities and Fund Balances	\$ 707,886

Identity

Legal Information

Legal Name:
The Speech and Stuttering Institute

Registered Charity #:
119159358RR0001

Year of Incorporation: 1977

Staff

Executive Staff: 4
Administrative Staff: 2
Program Staff/Clinicians: 13
Summer Intern: 1
Volunteers: 10+

Board of Directors

Mr. Frank Ientile (Chair)
CFO, AirBoss of America Corp.

Mr. George Shields (Vice-Chair)
Founder, Harmonize for Speech Fund

Mr. Corey Anquetil (Director)
President, Akaei Retail Consulting

Mr. Dana Hall (Director)
Teacher, Toronto District School Board

Mr. John Fisher (Director)
President & Chief Investment Officer,
Bridgeport Asset Management

Mr. John Mahood (Director)
Sr. Account Manager

Ms. Loriellen Karam (Director)
REALTOR ®

Dr. Luc De Nil (Director)
Professor in the Department of Speech-
Language Pathology at the University of
Toronto

Mr. Peter Aziz (Director),
Lawyer, Torys LLP

How you can support us

Donate

Direct Donation

Make a direct donation through our website.

www.speechandstuttering.com/donate-us/

Donate Stock

Donate appreciated stocks, securities or mutual funds directly to us. This is a more cost-effective way than selling your stock to make a cash gift.

www.speechandstuttering.com/donate-stock/

Bequest a gift

Did you know that you can plan your legacy to include a gift to The Speech & Stuttering Institute?

www.speechandstuttering.com/bequest-gift/

Volunteer

Volunteer with SSI to support our cause in different ways. These include:

Charitable Gaming Initiative
Research
Administration
Other activities

For any questions or suggestions about donating, volunteering and other ways of supporting SSI, write to our Director of Development, Swetha Ranganathan at:
swethar@speechandstuttering.com



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95 Barber Greene Road,
Suite 308, Toronto, M3C 3E9
T: 416-491-7771 | F: 416-491-7215
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